

## 2021 Annual Auditor Report - SCPD Response

Incident	Recommendation #	Recommendation	SCPD Response
In Custody Death 2019-007	1	Revise County's Critical Incident Guideline to include interviews of involved and witness officers before the end of shift unless extenuating circumstances exist.	County's Critical Incident Guideline definition: <i>the investigation of each critical incident will commence as promptly as practicable after the occurrence, with the goal being to develop a timely, thorough, accurate, reliable investigation with joint resources and oversight after the incident .</i>
In Custody Death 2019-007	2	Revise Officer Shooting and Death policy to require interviews of involved and witness officers before end of shift unless extenuating circumstances exist.	SCPD Policy 305 - Shooting and Death Policy covers timeliness of interviews.
In Custody Death 2019-007	3	Revise SCPD Seatbelt policy to require constant monitoring of individuals handcuffed in patrol vehicles who cannot be safely seat-belted in light of the significant risk of positional asphyxiation of handcuffed individuals lying in a stomach-down position.	Recommendation Completed: Update made to SCPD policy 1010.5 - Transporting Suspects, Prisoners or Arrestees to include California Government Code § 7286.5(b)(4) - "Positional asphyxia" clause.
In Custody Death 2019-007	4	Revise Mobile Audio/Video (MAV) policy to require the activation of the in-car video camera when transporting prisoners.	Recommendation Completed: Update made to SCPD Policy 421 - Mobile Audio/Video.
In Custody Death 2019-007	5	Revise Officer Involved Shooting and Death policy to define the Use of Force Review Board's composition, duties, timelines, meetings and scope.	Recommendation Completed: Created SCPD Policy 343 - Use of Force Review Boards.

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In Custody Death 2019-007	6	Revise Officer Involved Shooting and Death policy to include a formal process to document, monitor and implement recommendations and action steps arising from the Board's assessments.	Recommendation Completed: Update made to SCPD Policy 305 - Officer-Involved Shootings and Deaths.
In Custody Death 2019-007	7	Revise Officer Involved Shooting and Death policy to require that involved and witness officers be debriefed on any issues/concerns identified by the Review Board.	Recommendation Completed: Update made to SCPD Policy 305 - Officer-Involved Shootings and Deaths.
In Custody Death 2019-007	8	Debrief with the involved officers about this incident, including their incorrect assumption that the detainee was feigning his medical distress as well as the other issues raised by the Department's and IPA's review.	Recommendation Completed: Current officer was debriefed.
Personnel Complaint 2019-032	9	Implement a more robust mechanism to ensure that any recommendations coming out of a post-incident review are timely considered and implemented.	Recommendation Completed: The Professional Standards Unit includes in their bimonthly report recommendations that come out of investigations and implementation dates.
Personnel Complaint 2019-032	10	Implement a system for accurately documenting the time, date and manner it has received a personnel complaint in its investigative file, and should update its Personnel Complaint policy to include this documentation requirement.	Recommendation Completed: Update made to SCPD Policy 1009 - Personnel Complaints.

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Personnel Complaint 2019-032	11	Revise the Personnel Complaint policy to require that any reasons for significant investigative delays be documented in the investigative file, and SCPD should ensure compliance with the approval requirement for extensions.	Recommendation Completed: Update made to SCPD Policy 1009 - Personnel Complaints.
Personnel Complaint 2019-032	12	Continue to monitor the timeliness of its complaint investigations through regular status updates to the Chief or his designee.	Recommendation Completed: Bimonthly meetings held between the Chief, Deputy Chief, and Professional Standards Unit.
Personnel Complaint 2019-032	13	Revise the Personnel Complaint policy to require that any tolling exception to the one-year statute of limitations be approved by a supervisor in consultation with the City Attorney and documented in the investigative file.	Recommendation Completed: Update made to SCPD Policy 1009 - Personnel Complaints.
Personnel Complaint 2019-032	14	Describe any reform or learning that resulted from the complaint when notifying the complainant of its investigation's conclusion.	Recommendation Completed: Update made to SCPD Policy 1009 - Personnel Complaints.
Personnel Complaint 2020-020	15	Re-evaluate this complaint by focusing on principles of bias by proxy when responding to calls for service	Recommendation Completed: Racial and Identity Profiling POST training during academy training and recertification every five years. Santa Cruz City Ordinance 9.86 - Discriminatory Reports to Law Enforcement Ordinance. SCPD Policy 401 - Bias-Based Policing.
Personnel Complaint 2020-020	16	Develop policy and training on how to prevent bias by proxy when responding to call for service.	Recommendation Completed: Racial and Identity Profiling POST training during academy training and recertification every five years. Santa Cruz City Ordinance 9.86 - Discriminatory Reports to Law Enforcement Ordinance. SCPD Policy 401 - Bias-Based Policing.

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Personnel Complaint 2020-020	17	Develop a written protocol to require that copies of complainant letters are retained and included as part of the investigative file.	Recommendation Completed: Update made to SCPD Policy 1009 - Personnel Complaints.
Personnel Complaint 2020-020	18	Revise the Personnel Complaint policy to require that the complainant be interviewed as to each allegation and that a final personnel complaint investigation include findings for each allegation.	Recommendation Completed: Update made to SCPD Policy 1009 - Personnel Complaints
Personnel Complaint 2020-020	19	Notify the complainant in writing of its investigative conclusions and explain its policy and training efforts on bias by proxy.	Recommendation Completed: New letter was sent to the complainant to include improvements made. Referenced Santa Cruz City Ordinance 9.86 - Discriminatory Reports to Law Enforcement.
Administrative Case 2020-031		No recommendation.	
Personnel Complaint 2019-033	20	Revise the Personnel Complaint policy to require reasonable efforts to timely interview complainants.	Recommendation Completed: Update made to SCPD Policy 1009 - Personnel Complaints.
Personnel Complaint 2020-003		No recommendation.	
Personnel Complaint 2020-005	21	Develop a policy that in appropriate cases permits complainants to view the body-worn camera footage of the incident that gave rise to their complaint.	Recommendation Completed: At the Professional Standards Unit's discretion, when applicable, the disposition letter to the complainant offers the complainant to watch body camera footage.
Personnel Complaint 2020-012		No recommendation.	
Personnel Complaint 2020-014		No recommendation.	
Personnel Complaint 2020-015	22	Consider implementing a procedure that identifies and offers mediation for low level complaints.	Recommendation Completed: A procedure is currently in place

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Personnel Complaint 2020-016		No recommendation.	
Personnel Complaint 2020-23		No recommendation.	
Personnel Complaint 2020-24	<b>23</b>	Issue roll call training on Civil Harassment Restraining Orders After Hearing.	Recommendation Completed: The SCPD has and continues to conduct regular roll call training on Civil Harassment Restraining Orders After Hearing.
Personnel Complaint 2020-24	<b>24</b>	Implement a system that captures accurate and sufficient detailed information regarding intake, status, and disposition of complaints for easy tracking and reference.	Recommendation Completed: Better utilizing an internal software system (IA Pro) to meet listed recommendations.
Personnel Complaint 2020-24	<b>25</b>	Re-evaluate the findings in this case and consider issuing the complainant a new disposition letter.	Recommendation Completed: A new disposition letter was sent to the complainant.
Personnel Complaint 2020-025		No recommendation.	
Personnel Complaint 2021-001		No recommendation.	
Social Media Posting	<b>26</b>	Develop a policy to address the circumstances for including or excluding the identity of an arrestee in its social media postings.	Recommendation Completed: Update made to SCPD policy 322 - Department Use of Social Media to include Penal Code 13665(a).
Vandalism Arrest		No recommendation.	